

## **ACCESS loyalty Program Terms and Conditions:**

1. The **ACCESS loyalty program** provides benefits to financial members of Southport Australian Rules Football Club (The Club) for visitation and the purchase of select products and services.
2. **ACCESS points** may be earned by the playing of gaming machines.
3. Club policy prohibits membership cards being lent or borrowed by other persons in order to receive points or gain other benefits under the ACCESS Loyalty program,
4. The Club reserves the right to alter ACCESS point accumulation ratios at its sole discretion
5. It is a Club member's responsibility to secure their membership card and any fraudulent negotiation of ACCESS points from a stolen or lost membership card will not be the responsibility of The Club.
6. ACCESS points earned by one member are not transferable to another member.
7. Club members may use their accumulated ACCESS points to purchase select goods and services sold by the Club (not PRIVATE FUNCTIONS). Club members may elect to convert their ACCESS points for cash. Should a member wish to convert ACCESS points for cash, the following conditions apply –
  - a. The member may only convert his/her ACCESS points to cash where the balance of such points totals 500 points (\$5.00) or more, being available in the member's account,
  - b. The member in converting his/her ACCESS points for cash may, on any one trading day, convert a maximum of 20,000 points (\$200.00)
  - c. When converting ACCESS points for cash the member must produce his/her Club membership card as well as photograph identification, or other evidence of identification acceptable to The Club, and may be asked to quote his/her date of birth for verification
  - d. The member may only convert his/her ACCESS points to cash in increments of 500 (five hundred points) \$5.00 amounts, in whole dollars
8. These terms, including benefits, may be changed at any time by The Club. If we do make changes, we will give members notice of these changes, including updated information on our website and on information available at the Southport Sharks property.
9. Prior notice may not be given if we are required to make changes to act legally or in accordance with the requirements of a Government authority, and the way in which we provide notice may be limited by law or the requirements of a Government authority.

10. It is the member's responsibility to ensure they keep up to date with the Terms
11. The Club is not responsible and will accept no liability for misuse of lost or stolen cards or card failure to which ACCESS points fail to accrue.
12. ACCESS points will be accrued until the close of trading on 30 September annually. Points not used by this date will be deleted and purged. From the commencement of trading on 1 October annually, all ACCESS points accounts will have a balance of 0 (zero) points.
13. The basis upon which a member may accrue ACCESS points and Tier Credits is determined solely by The Club and is subject to change without prior notice to members
14. The Club will not be liable in any way in relation to the unavailability of ACCESS points of any description which fail to accrue as a result of a malfunction, operator fault, misrepresentation or any other reason beyond the knowledge or control of The Club,
15. The Club has no obligation to make available to members ACCESS points that fail to accrue,
16. The Club may suspend or cease operation of the ACCESS Loyalty program at any time without notice. If so, members have thirty (30) days from the date of the suspension or cessation to redeem all accrued ACCESS points. Any points not redeemed within said 30 (thirty) day period will be cancelled and purged,
17. Any decision pertaining to ACCESS benefits, by The Club, are final and no correspondence will be entered into.
18. ACCESS points are based on levels of points earned. Five levels of reward categories may operate; Jade, Amber, Pearl, Opal and Black Opal. Each such level of reward status will feature varying levels of benefits.
19. ACCESS points are based on a member's goods and services purchases and gaming machine play. A member's status of reward category will be reviewed periodically by The Club.
20. The Club reserves the right to change criteria for reward category levels and determine the maximum number of members per level.
21. Bonus Points all year. Black Opal members will earn triple bonus points for gaming turnover on all days within the six-month period in which they are a Black Opal member. Opal members will earn double bonus points for gaming turnover on all days within the six-month period in which they are an Opal member. Pearl members will earn 1.5 bonus points for gaming turnover on all days within the six-month period in which they are a Pearl member.

22. The Club reserves the right to change a member's status of reward category level at any time without prior notice.

23. Employees of The Club who are also financial members of The Club are eligible to accrue and redeem ACCESS points in their own time, in accordance with the policies relating to employee participation in Club promotions. Points not redeemable for cash.

24. Directors of The Club are ineligible to accrue or redeem ACCESS points.

25. These terms and conditions shall be governed by and construed in accordance with the laws in force in the state of Queensland and shall be enforced in conjunction with the membership policies of The Club.